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ENDURANCE[®] 
Creators of Solid, Secure & Stylish Doors



THERMAL
MOVEMENT

Read below to find out more

Thermal Movement Guidelines

Dear customer,

All composite doors experience thermal movement, as do UPVC and Timber doors.

The door slab may be subject to a slight bow during the first 6 months of installation, whilst your Endurance door settles into its environment and experiences different seasonal temperature variations.

When the installation recommendations are followed and the homeowner follows our care and maintenance guide, the slab will recover to its flat plane, within the Endurance door bowing guarantee, of a maximum 3mm measured from the middle of the slab.

[DOWNLOAD INSTALLATION GUIDE](#)

Advice for your customers:

- Endurance doors are constructed using environmentally friendly natural timber.
- Keep the temperature as low and consistent as possible around the door for the first eight weeks.
- After this period, raise the temperature back up to normal levels.

whenever your door is closed. This will prevent the natural timber of your Endurance door moving when exposed to extremes in temperature to either the external or internal sides.

Reporting bowing issues:

In the unlikely event you do experience a bowed slab, we have a process that must be followed which includes a minimum of 4 photos.

- 1st photo is showing a bow, which must show a 6ft level clamped against the door clearly showing the bow. We will not accept someone holding the level. See image below for reference to this one.
- 2nd photo shows the measurement of the bow, a close-up of the tape measure against the bow.
- 3rd photo shows a full picture of the door from the outside
- 4th photo shows the inside and showing the door sticking out at the top or the bottom due to the bow.



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